Online Pet Store User Story

A user looking to adopt a pet will be able to access the Online Pet Store to expand their search for the perfect pet. They will be able to see a complete list of pets that this pet shop carries along with many details about the animal such as color, age, weight and sex. The user will also be able to filter pets by type, by sex, and by availability. They will also be able to sort the list of pets by age. When they have narrowed their search down, they will be able to get additional information about a particular pet by clicking on a link called “More Info”. Once they have made a choice, they can add their selection to a shopping cart which they can view at the end of their shopping.

The pet shop owner and staff will be able to use the Online Pet Store to help folks who call the 1-800 number to discuss pet adoption. They will have access to the same options as the online users.